Issues

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
426	Production Issues	Bug	New	Normal	south rummy amounts are inplay	Arun S	17-12-2025 03:18 PM
425	Latam Websites	Task	Ready for Test	Normal	Addition of highlight games in latam sites	Naresh N	17-12-2025 09:17 AM
424	SouthRummy	Task	New	High	SMS integration	Srikrishna V	17-12-2025 02:11 PM
423	SouthRummy	Feature	In Progress	High	Forgot Password Not Wroking in Coinz and SR	Srikrishna V	17-12-2025 02:11 PM
422	Product - Balla Games	Task	Fixed	Normal	Adding manupulation in AndarBaharClassic NonTimer	Sowmya B	17-12-2025 01:55 PM
421	Product - Balla Games	Bug	Fixed	Normal	websocket connection issue in corsairs treassure in Balladev	Sowmya B	17-12-2025 07:10 AM
420	Product - Balla Games	Task	In Progress	Normal	Code merge of QA fixes of ballagames to fga and checking all poker card games and old games in fungameasia.		17-12-2025 07:06 AM
419	Product - Balla Games	Bug	Fixed	High	funsorat live issue	Sowmya B	17-12-2025 07:08 AM
418	SouthRummy	Task	In Progress	Normal	South Rummy Affiliate	Shivakrishna A	17-12-2025 07:03 AM
417	Product - Balla Games	Task	In Progress	Normal	Andar Bahar Classic Non Timer Game	Murari T	17-12-2025 06:58 AM
416	Product - Balla Games	Task	In Progress	Normal	Amar Akbar Anthony Game	Murari T	17-12-2025 06:58 AM
415	Production Issues	Bug	In Progress	Immediate	Injoy, Ezugi and Evolution games are not working in Coinz.city	Karthik G	17-12-2025 09:36 AM
414	Production Issues	Bug	New	Normal	Showing blank screen while opening Agent BO and Website	Suresh K	17-12-2025 12:40 PM
413	Production Issues	Task	New	Normal	live logs monitor	Srikrishna V	17-12-2025 12:41 PM
412	Product - Balla Games	Task	New	High	working fga card games	Kiran S	17-12-2025 06:02 AM
411	Latam Websites	Feature	New	Normal	Issue with updating % for subagents with disabled providers	Guru K	17-12-2025 02:12 PM
410	Production Issues	Bug	New	Normal	Facing issue while enabling new Providers	Guru K	17-12-2025 12:44 PM
409	Production Issues	Bug	New	Normal	Facing issue while updating Revenue % for subagents if the provider permission is disabled for main agent	Guru K	17-12-2025 12:58 PM
408	Latam Websites	Feature	New	High	Provider Inconsistency for agents		17-12-2025 02:10 PM
407	Coinz.city	Task	New	Normal	QA found issues; I'm working on them		17-12-2025 10:18 AM
406	Latam Websites	Task	Ready for Test	Normal	Addition of Zenith providers	Naresh N	16-12-2025 01:48 PM
405	Product- Poker H5	Bug	New	Normal	leave table icon no need to be change		16-12-2025 01:22 PM
404	Rajpoker	Feature	New	Normal	client changes	Suresh K	17-12-2025 09:49 AM
403	Product- Poker H5	Bug	New	High	player balance 150 but on player balloon showing 100 .		16-12-2025 01:21 PM
402	SouthRummy	Bug	New	High	check withdrawal success message popup also not showing to player		16-12-2025 12:15 PM
401	SouthRummy	Bug	New	High	After withdrawal player balance not updating from player balance profile		16-12-2025 12:14 PM
400	Rajpoker	Task	Ready for Test	Normal	avatars issue	Sumit K	16-12-2025 01:06 PM
399	SouthRummy	Task	Ready for Test	High	Prepare Admin Panel Build for Southrummy	Shivakrishna A	17-12-2025 07:12 AM
398	Production Issues	Bug	Ready for Test	Normal	Withdrawal popup is missing after a successful withdrawal	Raju P	17-12-2025 06:00 AM
397	Coinz.city	Task	Fixed	Urgent	coinpayments deposits & withdrawal issue	Sagar M	17-12-2025 08:02 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
396	Production Issues	Bug	In Progress	Urgent	Unable to create Sub Agent from Agent BO	Guru K	17-12-2025 01:49 PM
392	Coinz.city	Bug	New	Normal	Agent : Referral link showing undefined		15-12-2025 12:50 PM
391	Coinz.city	Bug	New	Normal	Agent : Logo not showing for first time login		15-12-2025 12:48 PM
390	SouthRummy	Task	New	High	live logs monitor	Srikrishna V	15-12-2025 12:53 PM
389	Coinz.city	Bug	New	Normal	Agent panel showing in Spanish language when opened for the first time		15-12-2025 12:47 PM
388	Aggregator	Task	Fixed	Normal	enable netent & redtiger providers	Srikrishna V	16-12-2025 01:09 PM
387	Product- Poker H5	Bug	Rejected	Normal	Tournment lobby win position showing wrong (same for two users),after completing tournament.	Sreekanth Y	16-12-2025 11:48 AM
386	Product- Poker H5	Bug	Rejected	High	In tournament Lobby , tourney info While scrolling the table info down ,its get back to up with in sec		16-12-2025 07:13 AM
385	SouthRummy	Task	New	Normal	Creating Telegram bot for South Rummy Website	Murari T	15-12-2025 07:22 AM
384	River Poker	Feature	In Progress	High	OTP login	Guru K	15-12-2025 02:20 PM
383	SouthRummy	Bug	New	Immediate	Manual Deposit Error - Getting error while doing a manual deposit to player		12-12-2025 04:08 PM
382	SouthRummy	Bug	New	Immediate	Affiliate Percents Error - Getting error while editing affiliate revenue percents		12-12-2025 04:09 PM
381	Coinz.city	Bug	New	Normal	Agent: Game reports showing error when searched with a player		12-12-2025 12:24 PM
380	Coinz.city	Bug	New	Normal	Agent: Deduct credits showing error for player with inplay balance		12-12-2025 12:21 PM
379	Coinz.city	Bug	New	Low	Agent: Edit commissions - % symbol is not visible		12-12-2025 12:09 PM
378	Coinz.city	Bug	New	Normal	Agent: Provider permissions are not working for enabling or disabling providers		12-12-2025 12:08 PM
377	Coinz.city	Bug	New	Normal	Agent: Fast credits - Change amount separator		12-12-2025 12:05 PM
376	Coinz.city	Bug	New	Normal	Agent: Deduct credit - Not working with shortcuts		12-12-2025 12:00 PM
375	Coinz.city	Bug	New	Normal	Agent: Users - When searched a player, in-play amount is showing balance		12-12-2025 11:43 AM
374	Coinz.city	Bug	New	Normal	Affiliate: Affiliate Player Data - Number of bets showing as wagered amount. Should show as bet counts.		12-12-2025 11:34 AM
373	Coinz.city	Bug	New	Normal	Affiliate: Affiliate Player Data - Overall Commission and Commission showing 0 even after wagering.		12-12-2025 11:34 AM
372	Coinz.city	Bug	New	Normal	Affiliate: Referred Users - Showing error.		12-12-2025 11:37 AM
371	Coinz.city	Bug	New	Normal	Affiliate: Commission - Total Claimed, Total Claimable showing 0.		12-12-2025 11:33 AM
370	Coinz.city	Bug	New	Normal	Affiliate: Affiliate Stats - Campaign Created Date, First Time Deposits, Total Deposits, Commission Rate, Total Commission, Commission & Available Commission showing 0.		12-12-2025 11:33 AM
369	Coinz.city	Bug	New	Normal	Affiliate: Campaigns - Total deposits, Overall commission showing 0.		12-12-2025 11:33 AM
368	Coinz.city	Bug	New	Normal	Affiliate - Footer links directing to staging website		12-12-2025 11:29 AM
367	Coinz.city	Bug	New	Urgent	Bets rejecting in Evolution live casino games		16-12-2025 06:41 AM
366	Coinz.city	Bug	New	Urgent	Need to init Ezugi live casino games		16-12-2025 06:42 AM
365	Coinz.city	Bug	New	High	Vivo - api error		12-12-2025 11:03 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
364	Coinz.city	Bug	New	High	Injoy provider games are not working	Naresh N	17-12-2025 10:30 AM
363	Coinz.city	Bug	New	Normal	Balla games are not working		12-12-2025 10:39 AM
362	Coinz.city	Bug	New	Normal	Change OK button UI in withdraw success pop-up		12-12-2025 10:26 AM
361	Coinz.city	Bug	New	High	There should not be delay in display of loader after registration and login with web3		12-12-2025 10:31 AM
360	Coinz.city	Bug	New	Normal	Page scroll is not proper in player statistics, game history and transaction history pages		12-12-2025 10:28 AM
359	Coinz.city	Bug	New	Normal	Remove update password for player registered with Web3 authentication		12-12-2025 10:17 AM
358	SouthRummy	Bug	Fixed	Normal	Don't allow negative values in withdrawal amount field.	Raju P	12-12-2025 10:24 AM
357	Coinz.city	Feature	New	Normal	Add loader while change to different profile pages (Profile, My balance, Deposit, History, etc)		12-12-2025 09:58 AM
356	Coinz.city	Bug	New	Normal	Close profile dropdown when opened profile page by clicking player name/avatar from the dropdown		12-12-2025 09:55 AM
353	Coinz.city	Bug	New	Normal	Adjust loader UI when clicked trade button in loyalty program page		12-12-2025 09:49 AM
352	SouthRummy	Bug	New	Normal	Showing blank screen after cancel deposit transaction without completion deposit process. T-365 , pay2pay payment systems.		12-12-2025 09:49 AM
351	Coinz.city	Bug	New	Normal	Icons missing for marked vip levels in "Loyalty Program" page		12-12-2025 09:47 AM
350	Coinz.city	Bug	New	Normal	Deposit button directing to "My Balance" page		12-12-2025 09:44 AM
349	Coinz.city	Bug	New	Normal	Active page button should be visible when clicked different page button from profile		12-12-2025 09:43 AM
348	SouthRummy	Bug	Fixed	High	Change minimum deposit validation.	Raju P	12-12-2025 10:25 AM
347	Coinz.city	Bug	New	Normal	Adjust UI for game search		12-12-2025 09:38 AM
346	Coinz.city	Bug	New	Normal	Game images not showing when searched "Injoy" games		12-12-2025 09:35 AM
345	Coinz.city	Bug	New	Normal	Remove show more button from search		12-12-2025 09:30 AM
344	Coinz.city	Bug	New	Normal	There should 'not be delay in display of loader when clicked sports from footer		12-12-2025 09:29 AM
343	Coinz.city	Bug	New	Normal	Search filter not working for pragmatic play live casino and slots (using search option from footer)		12-12-2025 09:34 AM
342	Coinz.city	Bug	New	Normal	Maintain direction when clicked pragmatic play provider image		12-12-2025 09:23 AM
341	Coinz.city	Bug	New	Normal	Show respective games only when clicked Evolution and Ezugi provider.		12-12-2025 08:34 AM
340	Coinz.city	Feature	New	Normal	Add mentioned providers as they are in "Remote Systems": Aviatrix, Barbarabang, Cpgames, Kagaming and Playnetic.		12-12-2025 08:32 AM
339	Coinz.city	Bug	New	Normal	Button status not changing when clicked side menu button		12-12-2025 08:26 AM
338	River Poker	Bug	Ready for Test	High	ratelimiter for login (player getting locked perminently after number of retries reached)	Vinod Kumar	12-12-2025 10:30 AM
337	Coinz.city	Bug	New	Normal	Game image missing in Pragmatic Play Live Casino		12-12-2025 08:22 AM
336	Coinz.city	Feature	New	Normal	Add "Scroll to Top" button in footer		12-12-2025 08:19 AM
335	Coinz.city	Bug	New	Normal	Change game image for "Aviator Extra Bet" in "JDB" provider		12-12-2025 08:17 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
334	Coinz.city	Bug	New	Normal	Fit content to center of page in "Promotions" page		12-12-2025 08:13 AM
333	Coinz.city	Bug	New	Normal	Page getting freezed when clicked read more button in "Promotions" page		12-12-2025 08:12 AM
332	Coinz.city	Bug	New	Normal	Add directing link to "NovaPau" in footer		12-12-2025 08:05 AM
331	Coinz.city	Bug	New	Normal	Show login pop-up when cliked "Deposits & Withdrawals" link before login		12-12-2025 08:04 AM
330	Coinz.city	Bug	New	Normal	Re-arrange footer contents		12-12-2025 07:55 AM
329	Coinz.city	Bug	New	High	Showing powerplay instead of BTI, when open sports before login.		12-12-2025 07:52 AM
328	Coinz.city	Bug	New	Normal	Remove marked games from "Featured" section		12-12-2025 07:43 AM
327	Product - Balla Games	Task	Fixed	Normal	Code merging ballagames fixes to fga games.	Praveen G	17-12-2025 07:24 AM
326	Product - Balla Games	Task	Fixed	Normal	self testing on amar akbar anthony and working on andar bahar classic non timer manupulation	Sowmya B	17-12-2025 07:05 AM
322	Product- Poker H5	Bug	Test In Progress	High	While clicking player profile showing my tournament and active table popup	Sreekanth Y	16-12-2025 10:16 AM
321	Product- Poker H5	Bug	Test In Progress	High	Raise bar and pot selection options are overlapping in IOS portrait view	Sreekanth Y	16-12-2025 10:16 AM
320	Product- Poker H5	Bug	In Progress	High	In landscape view player info not showing and waiting list player details also not showing	Sreekanth Y	16-12-2025 11:37 AM
319	Product- Poker H5	Bug	Reopened	High	Check the alignment of fast bets entered amount showing out of the text box	Raju P	16-12-2025 01:41 PM
318	Product- Poker H5	Bug	Resolved	Normal	check the alignment of waiting list of player position	Sreekanth Y	16-12-2025 10:17 AM
317	Product- Poker H5	Bug	Resolved	High	Showing single player twice in waiting list to the table	Sreekanth Y	16-12-2025 10:17 AM
316	Product- Poker H5	Bug	Resolved	Normal	player fast bets overlapping with Action Flod button in landscape view	Sreekanth Y	16-12-2025 09:24 AM
315	Product - Balla Games	Task	In Progress	Normal	Gangster's Party New Game Development - Client	Shivakrishna A	15-12-2025 06:40 AM
314	Product- Poker H5	Bug	Resolved	Normal	Check the alignment of active player , active table and number players online in landscape view	Sreekanth Y	16-12-2025 07:56 AM
313	Product- Poker H5	Bug	New	High	while switching a table portrait to landscape , taking more time assets loading while showing player seat middle of the table		12-12-2025 04:56 AM
312	Product- Poker H5	Bug	In Progress	High	While switching portrait to landscape , on player balloon cards are not showing properly	Sreekanth Y	16-12-2025 11:54 AM
311	Product- Poker H5	Bug	Rejected	High	Raise button not clearing after action done .In landscape and Windows	Sreekanth Y	16-12-2025 11:48 AM
310	Product- Poker H5	Bug	Resolved	Normal	Action timer showing at same time two player on table	Sreekanth Y	16-12-2025 01:46 PM
309	Product- Poker H5	Bug	Resolved	Normal	In Omaha five card table , cards are not dealting properly	Sreekanth Y	16-12-2025 07:54 AM
308	River Poker	Feature	Resolved	Urgent	ptptransfer & transfer history nickname updates	Vinod Kumar	15-12-2025 07:35 AM
307	Product- Poker H5	Bug	Resolved	Normal	when player did a fold Showing on player balloon Fold as like Button. it should be display as like text	Sreekanth Y	16-12-2025 07:53 AM
306	Product- Poker H5	Bug	Resolved	High	Single player name showing on all seats	Sreekanth Y	16-12-2025 07:53 AM
305	Product- Poker H5	Bug	Resolved	Normal	Showing percentage on middle of the table while Run Twice	Sreekanth Y	16-12-2025 07:49 AM
304	Product- Poker H5	Bug	In Progress	Normal	In Lobby change the settings and logout options symbol .	Sreekanth Y	16-12-2025 11:37 AM
303	Product- Poker H5	Bug	In Progress	High	Showing a Negative balance on player balloon	Sreekanth Y	16-12-2025 11:02 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
302	Product- Poker H5	Bug	Resolved	High	While joining Add chips popup showing without clicking take seat button	Sreekanth Y	16-12-2025 07:43 AM
301	Product- Poker H5	Bug	Resolved	Normal	Raise option UI is shifted to the right and the raise bar is not visible in iOS	Sreekanth Y	16-12-2025 01:46 PM
300	Product- Poker H5	Feature	New	Normal	Chips should have an icon in them.		12-12-2025 11:23 AM
299	Product- Poker H5	Bug	Resolved	Normal	Table action buttons UI update	Raju P	11-12-2025 12:11 PM
298	Product- Poker H5	Bug	Resolved	Normal	Chat box input field is overlapping when scrolling the chat to the top (Mobile Portrait).	Raju P	12-12-2025 06:36 AM
297	Product- Poker H5	Bug	Test In Progress	Normal	Raise-bar minus button position is not aligned correctly (Mobile Portrait).	Raju P	12-12-2025 04:46 AM
296	Product- Poker H5	Bug	Resolved	Normal	Player avatar is showing twice when the player is in an inactive state (Mobile Portrait)	Raju P	12-12-2025 06:36 AM
295	Product- Poker H5	Bug	Resolved	Normal	Remove exclamation mark in the lobby game filter section (Desktop).	Raju P	12-12-2025 06:22 AM
294	Product- Poker H5	Bug	In Progress	Normal	allow player in table for all seats to change seat .	Raju P	16-12-2025 11:02 AM
293	River Poker	Bug	In Progress	High	live logs monitor(vivo issues)	Srikrishna V	15-12-2025 07:33 AM
292	Product- Poker H5	Bug	In Progress	Normal	Once player buy maximum limit of chips in table while playing ,show message "you reached maximum limit to this table".	Sreekanth Y	16-12-2025 11:02 AM
291	Product- Poker H5	Bug	In Progress	Normal	change hand strength display text format.	Sreekanth Y	16-12-2025 11:02 AM
290	Product- Poker H5	Bug	Resolved	Normal	Once select pre check options ,After selection if other player raise bet value , player get auto selected precheck options .	Sreekanth Y	12-12-2025 06:38 AM
289	Product- Poker H5	Bug	New	Normal	lobby logo need to redirect website home page		11-12-2025 09:32 AM
288	Product - Balla Games	Task	Fixed	Normal	merging code for Animal Sorat ,AmarAkbarAnthony , AndarBaharClassicnontimer	Sowmya B	12-12-2025 06:35 AM
287	Rajpoker	Task	Ready for Test	Normal	rajpoker chp tables deletion	Srikrishna V	12-12-2025 11:20 AM
286	Production Issues	Bug	New	Normal	Barbarabang Provider bets are in inplay	Srikrishna V	17-12-2025 02:15 PM
285	River Poker	Feature	In Progress	Normal	leaderboard	Suresh K	12-12-2025 05:41 AM
284	Production Issues	Bug	New	Normal	Redrake Provider Bets are in inplay	Arun S	17-12-2025 02:16 PM
283	Production Issues	Bug	New	Normal	Playnetic provider bets are in inplay	Karthik G	17-12-2025 02:15 PM
282	Production Issues	Bug	New	Normal	BTI provider bets are in inplay	Arun S	17-12-2025 02:16 PM
281	Production Issues	Bug	New	Normal	RubyPlay Bets are in Inplay	Arun S	17-12-2025 02:15 PM
280	Production Issues	Bug	New	Normal	Popokgaming Provider bets are in inplay	Arun S	17-12-2025 02:16 PM
279	Production Issues	Bug	New	Normal	NetEnt Provider bets are in inplay	Arun S	17-12-2025 02:16 PM
278	Flex Play	Bug	New	High	Abracadabracommon : Game - COINFLIP	Player won, but did not declare as winner	Arun S	11-12-2025 05:53 AM
277	Production Issues	Bug	New	High	Aviator Bets are in Inplay in RiverPoker	Guru K	11-12-2025 06:07 AM
276	Production Issues	Bug	New	Normal	Player Balance Showing Negative in River Poker		17-12-2025 02:18 PM
274	Production Issues	Bug	New	Normal	PragmaticPlay Bets are in Inplay	Arun S	17-12-2025 02:15 PM
273	Production Issues	Bug	New	Normal	Vibra Provider Bets are in Inplay	Arun S	17-12-2025 02:16 PM
272	Production Issues	Bug	New	Normal	SpinCraft Provider Bets are in Inplay	Srikrishna V	17-12-2025 02:15 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
271	Production Issues	Bug	New	Urgent	Poker Rake Showing Negative	Guru K	17-12-2025 02:14 PM
270	Product - Balla Games	Bug	Test In Progress	Normal	bets are rejected in games ,(observed in Mini andar-bahar and Russian poker.)	Samatha G	11-12-2025 07:28 AM
269	Product - Balla Games	Bug	Ready for Test	High	While placing bet player win amount adding to player balance ,before completing hand in mini andar bahar.		12-12-2025 07:03 AM
268	Aggregator	Task	Fixed	Normal	remove the affilaite creation	Srikrishna V	16-12-2025 01:36 PM
267	Aggregator	Task	In Progress	Normal	monitor logs on live	Srikrishna V	16-12-2025 01:36 PM
266	Product - Balla Games	Bug	Ready for Test	High	Fix Implemented for In-Play Bet Issue Caused by WebSocket Disconnection	Kalyani A	11-12-2025 07:28 AM
265	P2Way	Bug	New	Normal	INDIA-PAY payment gateway not working	Sagar M	10-12-2025 10:23 AM
264	P2Way	Bug	New	Normal	P2P-Export payment gateway not working	Sagar M	10-12-2025 10:22 AM
263	P2Way	Bug	New	High	Global pay payment gate way not working	Sagar M	10-12-2025 10:20 AM
261	Latam Websites	Task	Ready for Test	Normal	deposit message popup	Naresh N	16-12-2025 01:47 PM
260	Latam Websites	Task	Ready for Test	Normal	provider order changes	Naresh N	16-12-2025 01:47 PM
259	Latam Websites	Task	Ready for Test	Normal	search with user with phone number or email id	Sagar M	11-12-2025 05:22 AM
258	P2Way	Task	Ready for Test	Normal	showdoc updates review	Mahadev S	10-12-2025 01:40 PM
257	Product - Balla Games	Task	Fixed	Normal	Adding GameRules, PayOutInfo and History in Amar Akbar Anthony and Andar Bahar Non Timer	Murari T	17-12-2025 06:53 AM
256	Product - Balla Games	Task	Fixed	Normal	working on ballagames issues	Praveen G	17-12-2025 07:24 AM
255	Latam Websites	Task	Ready for Test	Normal	spincraft postman testsuit updates	Vinod Kumar	12-12-2025 11:21 AM
254	River Poker	Bug	Resolved	Normal	leader board issue in sm	Vinod Kumar	11-12-2025 09:40 AM
253	P2Way	Task	New	High	P2P Expert Payment GateWay	Mahadev S	10-12-2025 09:55 AM
252	P2Way	Feature	New	High	P2P Expert	Mahadev S	10-12-2025 06:03 AM
251	Latam Websites	Bug	Ready for Test	High	spincraft data correction	Vinod Kumar	12-12-2025 11:19 AM
250	Rajpoker	Bug	Fixed	Normal	login page - social media links which used for direct login ,not working .		17-12-2025 09:49 AM
249	Rajpoker	Bug	Ready for Test	Normal	Firefox browser -website home page instant play link text not showing ,unable to open instant play.		17-12-2025 09:50 AM
248	Latam Websites	Task	Ready for Test	Normal	Addition of popokgaming provider	Naresh N	09-12-2025 08:09 AM
247	Latam Websites	Task	Fixed	Normal	Addition of flex play provider	Naresh N	09-12-2025 08:09 AM
245	Product - Balla Games	Bug	Resolved	Normal	Mini andar and bahar while cards dealt,select trash button click on bet number ,chip cleared.	Samatha G	10-12-2025 10:10 AM
244	Product - Balla Games	Bug	New	Normal	In android ,dragon tiger game ,bet not accepted and at 00 seconds for two hands cards not dealt .		11-12-2025 07:28 AM
243	Latam Websites	Bug	Resolved	High	Spincraft credit gamesessions issue	Vinod Kumar	11-12-2025 06:48 AM
242	Product - Balla Games	Bug	New	Normal	In android ,getting blank screen in all games while click on back.	Kiran S	11-12-2025 07:28 AM
241	Product - Balla Games	Bug	Ready for Test	Normal	cards not dealt after placing bet in Russian poker .	Samatha G	12-12-2025 09:47 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
240	Product - Balla Games	Bug	Resolved	Normal	Russian poker ,once select insurance ,after adjust bet raise bar ,click on no insurance ,cleared chip overlapping with bet chip in desktop.	Samatha G	09-12-2025 07:24 AM
239	Coinz.city	Bug	New	High	Reset password email activation page link showing blank Screen		08-12-2025 11:26 AM
237	Coinz.city	Bug	New	Normal	In login page add the password hide and unhide button		08-12-2025 09:44 AM
236	Coinz.city	Bug	New	Normal	In Transaction history page , For withdrawal if there is no data should display for selected period there is no history , but showing Headers		08-12-2025 09:35 AM
235	Coinz.city	Bug	New	Normal	In website footer change the footer link alignment for mobile view		08-12-2025 09:24 AM
234	Coinz.city	Bug	New	Normal	Slots Providers ,In drop down All providers check box showing as selected but providers list check box are not showing as selected		08-12-2025 09:07 AM
233	Coinz.city	Bug	New	Normal	In loyalty points images are missing for platinum I , Platinum II and platinum III		08-12-2025 09:03 AM
232	Coinz.city	Bug	New	Normal	After Register ,authentication Loding page logo not showing properly		08-12-2025 09:01 AM
231	Coinz.city	Bug	New	Normal	In Home page side menu for home symbol and Text are showing not in Equal line		08-12-2025 08:59 AM
230	Product - Balla Games	Bug	Ready for Test	Normal	While switching a tab cards size showing in small .	Samatha G	16-12-2025 10:05 AM
229	Casinofran	Task	Ready for Test	Normal	QA Found issues		09-12-2025 08:04 AM
228	Betfran	Task	Ready for Test	Normal	QA Found issues	Naresh N	09-12-2025 08:10 AM
226	Rajpoker	Bug	Ready for Test	Normal	In Register page Email text box change the alignment (showing as user entered mail Id with space)		17-12-2025 10:02 AM
225	Rajpoker	Bug	New	High	Forgot password functionality not working		08-12-2025 07:17 AM
223	Rajpoker	Bug	Resolved	Normal	Change the pagination alignment and Reduce the game gap between the number of pages		08-12-2025 01:46 PM
222	Rajpoker	Bug	Resolved	Normal	In Home page banner are showing cropped on corner sides		08-12-2025 01:48 PM
221	Rajpoker	Bug	Resolved	High	In home page banner slide button are not working and banner auto slide also not working		08-12-2025 01:17 PM
220	Rajpoker	Bug	Reopened	High	While changing the live casino to sports loading animation showing as like Video		08-12-2025 01:19 PM
219	Rajpoker	Bug	Resolved	High	Success or Error Message not showing During Login or Registering		08-12-2025 01:43 PM
218	Game Provider Integrations	Feature	In Progress	High	Remote Game Session Actions in SM	Guru K	09-12-2025 02:22 PM
217	Game Provider Integrations	Task	New	Normal	100 HP provider Proxy	Guru K	09-12-2025 05:22 AM
216	Flex Play	Feature	New	High	FLEX PLay Provider Proxy Configuration	Guru K	11-12-2025 05:53 AM
215	Rajpoker	Bug	Rejected	Normal	While changing the Slots to sports loading showing as video		08-12-2025 07:06 AM
214	Rajpoker	Bug	Reopened	High	While registering or Login player by using a Gmail link showing blank screen		08-12-2025 01:37 PM
213	Product - Balla Games	Bug	In Progress	High	While player playing a Game , game getting blank Screen Frequently	Kiran S	12-12-2025 10:37 AM
212	Product- Poker H5	Bug	Resolved	High	Unable to register tournament from tournament lobby.	Sreekanth Y	09-12-2025 08:30 AM
211	Product- Poker H5	Bug	New	Normal	While playing tournament Showing single card on player balloon if a player is in inactive.		11-12-2025 10:23 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
210	Product- Poker H5	Bug	Resolved	Normal	In cash table Lobby Search Filter option not working	Raju P	12-12-2025 10:00 AM
209	Product- Poker H5	Bug	Resolved	Normal	Last hand details showing " NAN " for new table in table info.	Raju P	09-12-2025 08:27 AM
208	Product - Balla Games	Task	In Progress	Normal	Corsair Treasure Game Development - Client	Shivakrishna A	11-12-2025 07:28 AM
207	Product - Balla Games	Task	In Progress	Normal	Adjust Transactional Annotations	Kalyani A	11-12-2025 07:28 AM
206	Betfran	Bug	In Progress	Normal	Add game images for below mention providers.	Naresh N	05-12-2025 12:21 PM
205	Betfran	Bug	Ready for Test	High	Playson, Playnetic providers missing in new launch's section.	Naresh N	08-12-2025 05:07 AM
204	Betfran	Bug	Ready for Test	High	Habanero game provider not working.	Naresh N	08-12-2025 05:05 AM
203	Coinz.city	Feature	New	Normal	Search User in agent back office using "Username"/ "Email"/"Mobile"	Guru K	05-12-2025 10:18 AM
202	Casinofran	Task	Ready for Test	Normal	Payment game way changes	Naresh N	08-12-2025 08:26 AM
201	Betfran	Bug	Test In Progress	High	Games list not showing when open few providers.	Naresh N	05-12-2025 11:01 AM
200	Aggregator	Task	New	Normal	multi wallet updates		05-12-2025 08:50 AM
199	Latam Websites	Task	Ready for Test	High	Redrake provider games	Naresh N	05-12-2025 08:21 AM
198	Betfran	Bug	New	High	Player Deposit and withdrawal.		05-12-2025 08:08 AM
197	Rajpoker	Bug	Resolved	Normal	In player profile on the update button loading animation showing after updating player details.		08-12-2025 06:14 AM
196	Rajpoker	Bug	Resolved	Normal	By given Link Gmail player unable to Register or Login		08-12-2025 06:14 AM
195	Betfran	Bug	Ready for Test	Normal	User interface (UI)	Naresh N	08-12-2025 05:05 AM
194	Betfran	Bug	Ready for Test	High	Player game history.	Naresh N	08-12-2025 05:05 AM
193	Betfran	Bug	Ready for Test	Normal	Player update password.	Naresh N	08-12-2025 05:05 AM
192	Product - Balla Games	Task	Ready for Test	Normal	Jogo Do Bicho Game	Murari T	17-12-2025 06:55 AM
191	Rajpoker	Bug	Resolved	Normal	In Register page validation Messages are not visible clearly		08-12-2025 01:36 PM
190	Rajpoker	Bug	Resolved	High	In Bank account section , player bank account details overlapping with player nick name and balance		08-12-2025 06:12 AM
189	Rajpoker	Bug	Resolved	Normal	In IOS Website all pages not adjusting properly		08-12-2025 06:12 AM
188	Rajpoker	Bug	Resolved	Normal	In Deposit and Withdrawal History page Amount Currency symbol should be display with amount showing above the amount		08-12-2025 06:12 AM
187	Rajpoker	Bug	Resolved	Normal	Add the Drop down symbol in P to P transfer page		08-12-2025 01:45 PM
186	Rajpoker	Bug	Resolved	High	In Profile page player password updating but not showing in responds to player		08-12-2025 01:44 PM
185	Product - Balla Games	Bug	Resolved	High	when player had three of kind , then only dealer buy card option should able to player changes not updated option available when two pair	Samatha G	08-12-2025 08:26 AM
184	P2Way	Bug	In Progress	Normal	Transactions Reconciliation	Sagar M	10-12-2025 06:06 AM
182	Coinz.city	Bug	New	Normal	In Footer support links are not working		04-12-2025 12:36 PM
181	Coinz.city	Bug	New	Normal	In Footer change the terms of services to terms and conditions		05-12-2025 11:52 AM
177	Product - Balla Games	Bug	Resolved	Normal	Change Russian poker insurance bet raise bar text color in Desktop.	Samatha G	08-12-2025 07:34 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
176	Product - Balla Games	Bug	Resolved	High	Russian poker game while click on insurance bet placed and that data not showing in history .	Samatha G	08-12-2025 12:15 PM
174	Zenith	Bug	Reopened	High	Provider - Alizeslots (zenith) - After buy bonus feature unable to continue game play.		11-12-2025 06:02 AM
173	Latam Websites	Bug	Resolved	High	playson freespins issue	Vinod Kumar	08-12-2025 08:53 AM
172	Product - Balla Games	Bug	Rejected	Normal	BrlDev- In Sorat timer game unable to place the corner bet	Kiran S	04-12-2025 01:00 PM
171	Product - Balla Games	Bug	Rejected	Normal	brldev -funtarget timer game wheel rotating irrespective of time on timer .	Kalyani A	04-12-2025 12:24 PM
170	Product - Balla Games	Bug	Resolved	Normal	Brl dev-fun target timer game ,"prev "button functionality not working .	Samatha G	05-12-2025 11:15 AM
169	Product - Balla Games	Bug	Resolved	Normal	brl dev - In anhar bahar game ,chip position alignment missing on symbol and rank		04-12-2025 01:23 PM
168	Product - Balla Games	Bug	Resolved	Normal	All Roulette games in brl dev - while showing win popup ,background pre enabled ,if we click on it bet placing for next round .	Samatha G	08-12-2025 06:36 AM
167	P2Way	Task	In Progress	Normal	GlobalPay Payment System	Sagar M	05-12-2025 05:23 AM
166	P2Way	Task	Ready for Test	Normal	Global pay UPI payment code review	Srikrishna V	03-12-2025 10:47 AM
165	Product - Balla Games	Bug	Resolved	Normal	Keno once open game first few hands without mute sounds ,sounds disabled.	Praveen G	04-12-2025 01:31 PM
164	Product - Balla Games	Bug	Resolved	Normal	Keno ballas shuffling animation missing .	Praveen G	04-12-2025 01:31 PM
163	Product - Balla Games	Bug	Resolved	Normal	In AndarBahar ,Rank and symbol positions bet chip alignment missing .	Praveen G	04-12-2025 01:25 PM
162	Product - Balla Games	Bug	Resolved	Normal	street bet considering as split in American roulette non timer game.	Samatha G	08-12-2025 06:44 AM
161	Product - Balla Games	Bug	Test In Progress	Normal	In andar bahar ,after Reconnecting popup or after Refreshing a page on the game table bet panel are adjusting and overlapping (in IOS)		11-12-2025 07:28 AM
160	Product - Balla Games	Bug	Resolved	Normal	In andar bahar , Andar , Bahar , A to 6 and 8 to K on bet panel text are not showing		10-12-2025 05:24 AM
159	Product - Balla Games	Bug	Resolved	High	In Andar bahar , while player placing a bet chips are showing side of the panel		04-12-2025 01:36 PM
157	Coinz.city	Task	Resolved	Normal	Add Loyalty Points Information and content from any of existing sites	Samatha G	05-12-2025 01:06 PM
156	Latam Websites	Bug	New	High	database timeout issues	Srikrishna V	03-12-2025 05:48 AM
155	Coinz.city	Task	Resolved	Immediate	Change Exchange VIP Points to Trade Loyalty Points	Samatha G	05-12-2025 01:05 PM
154	Coinz.city	Task	Resolved	Immediate	Change VIP Points to Loyalty Points	Samatha G	05-12-2025 01:05 PM
153	Game Provider Integrations	Bug	Ready for Test	High	Concurrent Bet Requests	Guru K	05-12-2025 11:48 AM
152	Coinz.city	Task	Resolved	Immediate	Need to add Promotions page in Website	Samatha G	05-12-2025 01:06 PM
151	Coinz.city	Task	Resolved	Immediate	Add username and password section in login screen	Samatha G	05-12-2025 01:06 PM
150	Latam Websites	Bug	New	High	Setting up Flexplay Providers for profuction arranging Xmls	Arun S	03-12-2025 05:42 AM
148	Product - Balla Games	Bug	Resolved	Normal	In Oasis poker if player lose the hand sound getting (no need sound when dealer wins)	Praveen G	04-12-2025 01:32 PM
146	Product - Balla Games	Bug	Resolved	High	In Caribbean poker ,while showing win animation player able to select ante.	Praveen G	04-12-2025 07:19 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
145	Product - Balla Games	Bug	Resolved	High	In caribbean poker , dealer and player had Ace King while ante and bet amount should be push but only bet amount given to push	Kalyani A	10-12-2025 05:25 AM
144	Product - Balla Games	Bug	Resolved	Normal	In caribbean poker , if dealer win chips are clearing before dealer cards shuffling and declaring win also	Praveen G	04-12-2025 07:20 AM
143	Product - Balla Games	Bug	Resolved	Normal	win amount text missing on chip image in Caribbeanpoker	Praveen G	04-12-2025 10:22 AM
142	Product - Balla Games	Bug	Resolved	Normal	When player lose the hand sound getting .	Praveen G	04-12-2025 10:22 AM
140	Product - Balla Games	Bug	Rejected	Normal	full screen not working in iOS in all games .	Praveen G	08-12-2025 02:26 PM
139	Product - Balla Games	Bug	Resolved	Normal	Paigow game - winning hands declaration message ,overlapping with bet chip in android and iOS.	Kiran S	02-12-2025 01:35 PM
138	Latam Websites	Task	Resolved	Normal	zenith & flexplay code review	Vinod Kumar	11-12-2025 06:51 AM
137	Product - Balla Games	Bug	Resolved	Normal	Paigow game current RTP not updating in backoffice.	Kalyani A	02-12-2025 01:35 PM
136	Product - Balla Games	Bug	Resolved	Normal	Bet amount chip text missing on bet panel.	Praveen G	05-12-2025 11:11 AM
133	Game Provider Integrations	Bug	New	High	Abracadabracommon : Game - COINFLIP | Player won, but did not declare as winner	Arun S	01-12-2025 02:34 PM
131	P2Way	Task	Ready for Test	Normal	Show Doc Payment System	Mahadev S	10-12-2025 01:38 PM
129	P2Way	Task	Ready for Test	High	P2P Expert Payment GateWay	Sagar M	10-12-2025 06:06 AM
128	Latam Websites	Task	New	Normal	zenith integration	Karthik G	01-12-2025 11:16 AM
127	P2Way	Task	Ready for Test	Normal	payexpo code review	Mahadev S	10-12-2025 01:39 PM
126	P2Way	Task	Ready for Test	Normal	p2p expert code review	Mahadev S	10-12-2025 01:40 PM
125	P2Way	Task	In Progress	Normal	PayExpo	Arun S	03-12-2025 10:48 AM
124	Product - Balla Games	Bug	Resolved	High	Hand strength showing wrong in tropical stud poker ,payout also given based on it.	Kalyani A	08-12-2025 06:12 AM
122	Latam Websites	Task	Resolved	Normal	locked bonus updates (code review)	Sumit K	11-12-2025 07:21 AM
121	Latam Websites	Bug	New	High	Locked Bonus release issue	Arun S	01-12-2025 06:33 AM
119	Product - Balla Games	Bug	Resolved	Normal	After draw and redraw player able to select cards in Tropical stud poker .-not Resloved	Kiran S	02-12-2025 01:34 PM
118	Product - Balla Games	Bug	Reopened	Normal	cards not dealt in Tropical stud poker game .- not Resolved	Kiran S	11-12-2025 07:28 AM
117	Product - Balla Games	Bug	Resolved	Normal	While switching a tab showing rebet and rebetx2 option instead of bet and fold button.-in tropical stud poker.	Kiran S	04-12-2025 10:20 AM
116	Product - Balla Games	Bug	Resolved	Normal	ante and bet showing same place on bet panel in Carribean poker .	Praveen G	05-12-2025 05:18 AM
115	Latam Websites	Task	Resolved	Normal	playson updates to live	Vinod Kumar	11-12-2025 06:51 AM
113	Product - Balla Games	Bug	Resolved	Normal	After complete hand if player tried to place bet with Rebet button ,while game got struck - oasis poker.	Kiran S	04-12-2025 10:20 AM
112	Product - Balla Games	Bug	In Progress	Normal	Oasis poker -After switching Tab sound not working properly.	Praveen G	11-12-2025 07:28 AM
111	Product - Balla Games	Bug	Resolved	Normal	In Caribbean poker game -Bets Rejected .	Praveen G	04-12-2025 10:19 AM
110	Product - Balla Games	Bug	Resolved	Normal	Ante blinking before start hand size increased .(UI)	Kiran S	04-12-2025 10:18 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
108	Product - Balla Games	Bug	Resolved	Normal	Bet amount on draw showing as zero .	Kiran S	03-12-2025 07:33 AM
107	Product - Balla Games	Bug	Resolved	Normal	cards not dealt in Tropical stud poker game .	Kiran S	04-12-2025 10:17 AM
106	Product - Balla Games	Bug	Resolved	Normal	Redraw option not cleared .	Kiran S	03-12-2025 07:33 AM
105	Product - Balla Games	Bug	Resolved	Normal	After draw and redraw player able to select cards in Tropical stud poker .	Kiran S	01-12-2025 11:53 AM
103	Coinz.city	Feature	New	Normal	Speed pay failed withdrawal call back implementation	Sagar M	27-11-2025 05:28 AM
102	Coinz.city	Task	In Progress	High	Nova pay payment gate way updating source code	Sagar M	01-12-2025 11:20 AM
101	Product- Poker H5	Bug	Resolved	Normal	UI Bug - Shortcut raise buttons selection	Raju P	28-11-2025 12:31 PM
99	Product- Poker H5	Feature	In Progress	Normal	Add " Remember me " in website login page.	Raju P	26-11-2025 12:28 PM
98	Product- Poker H5	Bug	Resolved	High	Several Settings options not working	Raju P	02-12-2025 11:17 AM
97	Product- Poker H5	Bug	Resolved	Low	Tournament lobby – Logo & menu button misaligned	Raju P	26-11-2025 09:57 AM
96	Product- Poker H5	Feature	Resolved	High	Custom raise not available on mobile	Raju P	10-12-2025 05:01 AM
95	Product- Poker H5	Bug	Resolved	Normal	Add Chips popup shows again after adding chips	Raju P	02-12-2025 11:17 AM
93	Product- Poker H5	Bug	Rejected	Normal	Sit-in clicked but Sit-out checkbox still active	Raju P	27-11-2025 07:13 AM
92	Product- Poker H5	Bug	New	Normal	Reconnecting popup appears even when leaving table	Raju P	26-11-2025 07:47 AM
91	Product- Poker H5	Feature	Resolved	Low	Folded player UI not clearly indicated	Raju P	27-11-2025 12:08 PM
90	Product- Poker H5	Bug	Resolved	Normal	Quick Action texts not fully visible	Raju P	26-11-2025 11:19 AM
89	Product- Poker H5	Bug	Resolved	High	Chat box UI issues	Raju P	09-12-2025 07:59 AM
87	Product- Poker H5	Feature	New	Normal	Buy/Add Chips – Allow manual entry	Raju P	26-11-2025 07:39 AM
86	Product- Poker H5	Bug	Resolved	Normal	Add/Buy Chips – Error message disappears too quickly	Raju P	02-12-2025 11:17 AM
84	Product- Poker H5	Feature	New	Normal	Table - Player when took seat in table/tournament should be positioned at center by default.	Raju P	26-11-2025 07:41 AM
81	Latam Websites	Bug	New	Urgent	Showing Negative Balance for Player		25-11-2025 02:50 PM
80	SouthRummy	Feature	New	Normal	Native Login from Provider End	Arun S	25-11-2025 02:39 PM
72	Product- Poker H5	Bug	New	High	Find player - Search should not be case-sensitive	Raju P	26-11-2025 12:33 PM
71	Coinz.city	Feature	In Progress	High	NovaPay Integration	Sagar M	01-12-2025 11:19 AM
69	Coinz.city	Feature	Resolved	High	Web3 Authentication	Murari T	05-12-2025 07:04 AM
68	Product- Poker H5	Bug	Resolved	High	Find Player – Make "Join Table" button visible without scrolling	Raju P	02-12-2025 11:17 AM
63	Product- Poker H5	Bug	Resolved	Normal	links not working .	Raju P	09-12-2025 07:44 AM
60	Product- Poker H5	Bug	Rejected	Normal	Performance options – checkboxes are not clickable	Raju P	27-11-2025 05:24 AM
59	Product- Poker H5	Bug	Rejected	High	Cards are not dealt one by one during game start	Raju P	09-12-2025 12:52 PM
56	Aggregator	Feature	New	High	backoffice updates by user network wise		27-11-2025 07:42 AM
47	Aggregator	Feature	New	High	API updates(transaction updates)	Srikrishna V	26-11-2025 08:32 AM
46	Aggregator	Bug	New	High	API updates	Srikrishna V	26-11-2025 08:33 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
42	Aggregator	Feature	New	High	update the balance validations (getUserInfo API)	Srikanth S	26-11-2025 08:35 AM
36	Aggregator	Task	Ready for Test	Normal	change pragmatic play to new integration version	Vinod Kumar	16-12-2025 01:16 PM
34	Aggregator	Bug	Rejected	High	getUserInfo reduce number of times calling endpoint while transaction process	Srikanth S	26-11-2025 08:37 AM
33	Aggregator	Feature	New	High	gamelist API	Srikrishna V	26-11-2025 08:39 AM
32	Aggregator	Feature	New	Normal	siteId & wallet wise gameprovider mapping enable and disable and percentages updates	Srikrishna V	26-11-2025 08:39 AM
27	Product- Poker H5	Bug	Resolved	Normal	Pot not cleared on inactive table while playing multiple tables	Sreekanth Y	05-12-2025 12:34 PM
26	Product- Poker H5	Bug	Resolved	High	Cards and mini cards missing during active poker gameplay	Raju P	05-12-2025 12:34 PM
25	Product- Poker H5	Bug	Resolved	High	Inactive player selects Sit-In but doesn't receive cards	Sreekanth Y	02-12-2025 11:16 AM
23	Product- Poker H5	Bug	Test In Progress	High	Poker table UI – timer bar shown on two players simultaneously	Sreekanth Y	02-12-2025 11:16 AM
22	Product- Poker H5	Feature	New	Normal	single code base for poker h5	Raju P	24-11-2025 01:31 PM
21	Product- Poker H5	Bug	Resolved	Urgent	In game play quick bet options -call button selection functionality not working .	Raju P	02-12-2025 11:16 AM
20	Product- Poker H5	Bug	New	High	Poker table layout issue – player seats misaligned	Raju P	09-12-2025 09:57 AM
19	Product- Poker H5	Bug	New	Normal	DMG build issue, regarding sign	Raju P	27-11-2025 11:30 AM
18	Product- Poker H5	Bug	Resolved	High	Player auto-logged out frequently during gameplay	Sreekanth Y	09-12-2025 09:51 AM
17	Product- Poker H5	Bug	In Progress	Normal	In game ,raise bar not working ,when screen resolution changed.	Raju P	16-12-2025 11:02 AM
16	Product- Poker H5	Bug	Resolved	High	cards not dealt for the player but getting game play options to the player -production .	Raju P	25-11-2025 01:59 PM
15	Product- Poker H5	Bug	Resolved	Normal	cards animation and game play - lag	Raju P	28-11-2025 09:43 AM
8	Rajpoker	Bug	Rejected	Normal	change logo at login and lobby pages in instant play.		05-12-2025 12:54 PM